



Published 02.11.2022

Entry requirements into Malaysia

Batik Air (previously operated as Malindo Air) welcomes the reopening of Malaysia's borders as the nation is transitioning to the endemic phase of COVID-19.

Travellers to Malaysia must fulfil the following General Protocols by the Malaysian authorities:

1. All travellers are allowed to enter Malaysia regardless of their COVID-19 vaccination status and do not require a pre-departure or on-arrival COVID-19 test. There are no quarantine orders related to COVID-19 enforced by the Malaysian Government upon arrival.
2. Travellers can download and activate the [MySejahtera application](#) before or upon arrival in Malaysia to indicate their COVID-19 risk status while staying in Malaysia.
3. The travellers who tested positive COVID-19 should follow current protocol as follows:
 - Report COVID-19 test result into the MySejahtera application.
 - Undergo isolation via Home Surveillance (HSO) for seven (7) days.
 - Individuals can be released from isolation on the 4th, 5th or 6th day when they are asymptomatic and the result of an RTK Ag test supervised by a registered medical practitioner is negative.
 - If the test results are still positive, the isolation should continue until the 7th day. No tests need to be done after the 7th day isolation is completed.
 - Prohibited from entering premises or conducting activities if MySejahtera status is "High Risk", indicating a person with positive COVID-19 or a person under Home Surveillance Order (HSO).
4. Please continue to practice COVID-19 preventive measures while in Malaysia.

Please note that travel restrictions and advisories may change at short notice, and that you continue to be solely responsible for complying with all laws and/or travel requirements of jurisdictions to be flown from, into or over. Batik Air (previously operated as Malindo Air) makes no representation or warranty (either express or implied) on the completeness or accuracy of the information contained herein, and shall not be liable for any errors or omissions, or any damages that may result from your access to, use of, and reliance on such information.

COVID-19 SOP RELAXATIONS FROM 1 MAY 2022



MASKS

- Mandatory indoors including public transports and e-hailing rides
- Optional when outdoors but encouraged in crowded places. High risk individuals are also encouraged to wear a mask.

PHYSICAL DISTANCING

- No longer required
- Encouraged when not wearing a mask

MYSEJAHTERA CHECK-IN AND VACCINATION STATUS

- Check-in is no longer required
- Entry to premises are allowed regardless of vaccination status except those with 'High Risk' status or under HSO

COVID-19 POSITIVE (TEST AND RELEASE)

- By default, COVID-19 positive cases are required to quarantine for 7 days. However, under Test and Release, they will have an option to undergo a supervised RTK-Ag test on the 4th day. If tested negative, they may be released from quarantine

TRAVEL

- Fully vaccinated travellers and children aged 12 and below are exempted from pre-departure and on-arrival tests
- Partially or not vaccinated travellers must take an RT-PCR test 2 days before departure and a supervised RTK-Ag test within 24 hours of arrival. They will also have to quarantine for 5 days
- COVID-19 insurance is no longer required for all travellers entering Malaysia

NEGATIVE LIST

- The National Security Council's negative list (banned activities) is no longer applicable. All economic sectors are allowed to operate from 15 May 2022



Updated | 27 April 2022

#ReopeningSafely

MYSEJAHTERA CHECK-IN IS NO LONGER REQUIRED FROM 1 MAY 2022



MySejahtera Check-in is no longer mandatory to enter premises or public areas from 1 May 2022

Entry to premises are allowed regardless of vaccination status

COVID-19 positive cases with 'High Risk' status on MySejahtera and those under HSO are prohibited from entering premises

Premise owners are required to check visitors' risk status on MySejahtera



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Frequently Asked Questions MISSING VACCINATION CERT DETAILS



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There are times when your vaccination certificate details disappear (as shown in the visual). An easy way to recover the missing details is to clear the cache in your MySejahtera app, as shown below.

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For Android users

1. Go to 'Settings'
2. Click 'App Manager' or 'Applications'
3. Select 'MySejahtera App'
4. Click 'Storage'
5. Please click 'Clear Cache' and 'Clear Data'
6. Log in back to MySejahtera account using the same MySJ ID.



For iOS users.

1. Go to 'Settings'.
2. Select 'Iphone Storage'.
3. Select 'MySejahtera App'.
4. Offload app
5. Delete the app and re-install the app.
6. Log in back to MySejahtera account using the same MySJ ID.



Remember your MySJ ID and password before following these steps.

